



Cracow 1.01.2020

## WARRANTY CONDITIONS FOR THE SERVICES PERFORMED

1. The warranty period for the services provided is 6 months and is counted from the date of issue of the subject of the warranty.
2. This warranty is valid in the territory of the Republic of Poland (Poland).
3. The warranty is only granted for the service performed and parts replaced.
4. The granted guarantee excludes liability under the warranty in accordance with Art. 558 of the Civil Code.
5. The condition for maintaining the warranty is strict adherence to all recommendations provided by the Guarantor for the client and avoidance of any actions or types of use presented as undesirable or against which the Guarantor warned.
6. In the event of a defect after repairing the subject of the guarantee, the client is obliged to:
  - Immediately informing the Guarantor about the occurrence of a defect,
  - Filling in the complaint form on the document intended for this purpose,
  - Enabling the inspection of the subject of the guarantee and cooperating elements at a convenient time for the service provider before commencing any repair activities, in order to thoroughly examine the cause of the defect.
7. In the event of objections as to the correctness of the service subject to the guarantee provided by the Guarantor, the subject of the guarantee should be delivered to the Guarantor's headquarter.
8. The guarantor is not responsible for the subject of the guarantee in the event of:
  - Incorrect use of the vehicle.
  - Damage caused by external factors.
  - Disassembly of cooperating elements that were assembled by the guarantor.
9. If the complaint is considered justified, the Guarantor's liability is limited to the re-repair of the subject of the guarantee.
10. The complaint will be considered within 14 days from the date of delivery of the item to the Guarantor's headquarters.
11. If the complaint is considered justified, the Guarantor undertakes to perform the repair again within 30 working days from the date of considering the complaint. At the same time, the Guarantor reserves the right to extend this period, if it is necessary for technological reasons or the lack of available parts needed to carry out the repair.
12. If the complaint is considered justified and it is not possible to restore the subject of the guarantee to a usable condition - the Guarantor undertakes to reimburse the costs incurred, but the reimbursement is limited to the value of the service provided.
14. The guarantor is not liable for damage resulting from the inability to use the vehicle by the customer during the defect and during the warranty repair.
15. The guarantor is not financially responsible for renting a replacement vehicle for the duration of the repair.
16. The breach of any provision of the warranty conditions is tantamount to the loss of the warranty.
17. Any disputes between the contractor and the principal, after exhausting the possibility of an amicable solution, will be settled by the court competent for the city of Cracow.